

Appendix 1- Non Monetary Service Benefits

- greater awareness amongst older person about potential hazards in their home/behaviours and the associated risk of falling
- behaviour change amongst older people leading to reduced risk of falling
- maintain independent living
- reduction of slip/trip hazards in the home making a safer home environment
- improved mental health, reduced anxiety about fear of falling
- improved access to BHSCT falls prevention team
- reduced risk of subsequent falls amongst older people who have already fallen
- indirect benefits for older people who have benefited from a handy-man service include:
 - improved mental health from living in improved home conditions and having more pride in their home
 - reduced loneliness by providing referrals into other local service
 - reduced risk of other accidents in the home (e.g. fire, CO poisoning)
 - reduced anxiety about crime and feeling of safety in their home
 - reduce anxiety about cost of home repairs
 - reduced anxiety about fear of having 'unknown' workmen in the home

Increased awareness of handyperson service amongst BHSCT teams and increased use of service allowing for a wider range of patient and hospital benefits (e.g. early discharge).